

Requirements for Members

ISO17065 Conformity Assessment Regulations

Bord Bia is accredited to the International Standard for Product Certification ISO 17065: 2012 by the Irish National Accreditation Board. All the Bord Bia Schemes and associated standards are included under the scope of this accreditation. In order to be compliant with this international standard all certified members are required to:

Certification Status

- always fulfil the certification requirements including implementing appropriate changes to the standard when they are communicated by Bord Bia
- remain compliant with all requirements in the Standard on an on-going basis
- allow examination of documentation and records, and access to the relevant equipment, location(s), area(s), personnel, and subcontractors for the purposes of assessing compliance to the Standard;
- allow for the investigation of complaints;

Use of Approval Status/Certification Documentation or Bord Bia Logo

- only make claims regarding certification consistent with the scope of certification.
- not use its product certification in such a manner as to bring the Bord Bia into disrepute and does not make any statement regarding certification that the certification body may consider misleading or unauthorized;
- discontinue use of the certified status and/or use of the Bord Bia logo in all communications including advertising materials upon suspension, withdrawal, or termination of certification and must take any other required measure (e.g. returns the certificate, where applicable);
- reproduce any certification documentation provided by Bord Bia in its entirety without alteration
- comply with the current version of the Logo Use Guidelines in making reference to certification on product, in documents, brochures or in advertising.

Complaints

- keep a record of all complaints made known to it relating to compliance with certification requirements and makes these records available when requested, and
 - take appropriate action with respect to such complaints and any deficiencies found in products that affect compliance with the requirements for certification;
 - documents the actions taken;

Changes

- inform Bord Bia, without delay, of changes that may affect his/her ability to conform with the certification requirements.

NOTE Examples of changes can include the following:

- the legal, commercial, organizational status or ownership,
- organisation and management
- major modifications to the product or the production method,
- contact address and production sites
- major changes to the quality management system.